There has been a change to our Technology ticket system. When you click on the technology icon you will see the updated look.

If you have multiple attachments to add to the helpdesk ticket, this is how to add them. Enter a ticket to the helpdesk and then click submit. A screen will come up saying that your work order was successfully submitted. Now click on add attachments at the top and you can add as many as you need to.

You can also add attachments at any time, by going into my work orders and pulling up any order you need to amend.