Questions and Answers

Q. What is the status of the Unincorporated Kendall County resident Electric Aggregation Program?
A. Kendall County's Electric Aggregation Program currently will end in September 2020. The current rate (7.182 cents) is lower than ComEd's 2018/2019 published rate ($0.07322). The County Board will review supplier options closer to the term end date to assess future program options for the unincorporated residents.

Q. Who is the current aggregation supplier?
A. Dynegy Energy Services is the supplier and their contact number is (844) 381-7691

Q. What are ComEd rates?
A. Current ComEd rates:
   • $0.07391 - June 2018 to August 2018 published rate
   • $0.07356 – September 2018 published rate
   • $0.07292 – October 2018 to May 2019 published rate

Q. What is the contract rate with Dynegy Energy?
A. $0.07182 through September 2020
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Q. So the rate I am paying with Dynegy is currently lower than what I would be paying with ComEd?
A. Yes.

Q. Why did I receive a letter from Dynegy and ComEd regarding my supplier switching?
A. The letter you received was in accordance to the State of Illinois law that your new supplier (Dynegy) and the utility (ComEd) must send notification letters to the customers to inform them of the switch that occurred.

Q. What do I need to do to stay on the program and receive the lower rate?
A. Nothing – You were automatically enrolled in the program unless you submitted the opt-out notification.

Q. Is there a cancelation fee if I want to cancel and go back to ComEd?
A. No.

Q. Who can I contact for more information?
A. You can call the Electric Aggregation Hot Line at 1-800-856-3404 between the hours of 7:00am and 5:00pm for more information. A representative from Progressive Energy Group (our broker) will be happy to answer any questions you may have regarding the Aggregation program.