TRNSIT SPEAK

Preventative Maintenance is an essential element of any successful community transportation maintenance program, as it helps to ensure maximum vehicle reliability, safety and longevity. It entails performing regularly scheduled maintenance procedures in order to minimize malfunctions, rather than simply making repairs when something goes wrong. It also involves performing necessary repairs promptly to prevent further damage and maintain vehicle safety. While a PM may be more expensive in the short-run, it will likely result in the lowest overall life cycle costs when all vehicle-related expenses are considered. Examples include, oil changes, radiator flushes, tire rotations, and other similar procedures.
Letter from the Director

Thank You for Supporting Community and Public Transportation

~ Paul LaLonde, Assistant Director, VAC

To the Kendall County community:

We at the Voluntary Action Center wish to say “thank you” to all who have supported Kendall Area Transit in 2014. Through the support of local municipalities, agencies, businesses, and individuals, KAT had yet another eventful and record breaking year!

Here is a short list of what the community’s strong support has helped VAC accomplish in 2014:

- VAC was able to provide the 100,000th KAT trip,
- 12 percent increase in KAT ridership totaling 37,000 trips, including 20,000 trips to seniors and persons with disabilities,
- 29% increase in service to the Waubonsee Community College Sugar Grove campus,
- Reorganization of the Oswego Park and Ride to offer new service to east side of town,
- New service schedule to and from the Kendall County Food Pantry so more individuals can obtain necessary nutrition.

We would be doing a disservice if we tried to name every single supporter of KAT, but we do wish to give special recognition to the County of Kendall; the Cities and Villages of Joliet, Lisbon, Millbrook, Newark, Oswego, Plainfield, Plano, Plattville, Sandwich, and Yorkville; the Kendall County Health Department; the Kendall County Veterans Assistance Commission; Rush Copley Medical Center; Valley West Community Hospital; Senior Service Associates; Open Door Rehabilitation Center; Action Graphix of Yorkville; the Kendall County Senior Providers; Cross Evangelical Lutheran Church; Kendall County PADS; Kendall County Food Pantry; and many, many, many other community businesses, organizations, and individuals. And, let us not forget our riders, for whom our mission of community transportation is geared and for whom the support of the community helps!

We talk daily to local community members who have expressed their genuine appreciation that Kendall has a countywide transportation system. They tell us their family has been greatly served through KAT, whether the buses take their disabled siblings to work, their grandparents to the doctor, or their spouse to the Metra station!

With the continued support from the Kendall community, VAC looks forward to building upon our mission to provide high quality transportation services to those in need.

Contact Information:

Voluntary Action Center
Kendall Area Transit
109 W. Ridge Street
Room 002
Yorkville, IL 60560

Toll Free: (877) IGO-4KAT
Phone: (630) 882-6970
Fax: (630) 882-6971
Website: co.kendall.il.us/
kendall-area-transit

facebook.com/
KendallAreaTransit

About KAT
Kendall Area Transit, the community and public transportation program of Kendall County, is a transportation partnership between the Kendall County communities and the Voluntary Action Center. KAT is made possible through various federal and state grants, in addition to contributions and donations from local municipalities, businesses, and residents.

The Fine Print
KAT newsletters are published by the VAC office in Kendall County. The opinions, findings, and recommendations expressed in this newsletter are not necessarily those of the VAC or Kendall County.
In 2010 after almost a decade of planning, Kendall County partnered with the Voluntary Action Center (VAC) to operate the new community transportation service, Kendall Area Transit (KAT). Less than five years later, VAC has provided the 100,000th KAT trip!

KAT officially began service as the first ever county-wide community and public transit program in March 2010 after community leaders identified that accessible community and public transportation for seniors and persons with disabilities was a serious unmet need.

In 2010 – KAT’s first year of operation – 4,755 rides were provided, averaging 24 trips per day. Within a year service had more than doubled and continued to increase substantially as word spread about the new service. Today, KAT provides 150 trips a day and is projected to provide over 38,000 trips in 2014.

Jeff Wilkins, Kendall County Administrator, who had been working on the KAT project since his arrival in 2002, said the growth has been significant. “It took 845 days for the KAT program to reach its first 50,000 trips. It only took 317 for KAT to reach another 50,000 trips for 100,000. So, you can see the way the community has taken to the program is remarkable.”

Today KAT is a model for coordinated community transportation with many factors contributing to its success. Community transportation is a flexible and accessible kind of public transportation that emphasizes services to the transit dependent (senior citizens, persons with disabilities, children, working persons without access to an automobile, and persons unable to be licensed to operate a vehicle).

“What many people may not realize,” said Paul LaLonde, Assistant Director at VAC, who has oversaw KAT program operations since the beginning, “is that KAT is truly a community project. Kendall County takes the lead since they’re the body that’s eligible to receive the federal and state transportation grants. The VAC has the expertise as a nonprofit community transportation operator. However, KAT couldn’t happen at its current level of success without the participation and support of Yorkville, Oswego, Plano, Millbrook, Newark, Plattville, Lisbon, Joliet, Plainfield, our social service partners, businesses, individuals, and riders.”

VAC has also been successful in increasing and diversifying its revenues for its day-to-day operations of the KAT program. In addition to the County receiving Downstate Operating Funds from the State of Illinois, VAC has helped secure operating funding from the Regional Transportation Authority.

LaLonde stated the matching funds provided by community partners are crucial in helping VAC access critical matching funds required by the transportation grants.

“Matching funds are the lifeline to KAT. Without them, we couldn’t access the grants, which provide the most funding of the system.”

According to Tom Zucker, Executive Director of VAC, other factors have contributed to the tremendous growth of the KAT program. “Certainly VAC staff’s expertise in community transportation administration and operation has broadened our accomplishments.” However, he feels the greatest factor has been the willingness to provide innovative services, the determination to meet the growing need for services, and the extensive public/private that made the service possible.

(Continued on page 11)
KAT to Implement New Schedule for Aurora Trips on January 19th

EFFECTIVE MONDAY, JANUARY 19, 2014

To better accommodate the high demand for ridership to the Aurora area, Kendall Area Transit will be implementing the following schedules for the “Galena Road / downtown” area and the “Indian Trail / Mercy campus” area of Aurora. KAT is a dial-a-ride service. All rides must be scheduled in advance and are based on vehicle space and availability. This schedule is for trips to the downtown and north Aurora area only. For the time being, trips to and from the Rush Copley Campus on Route 34 will remain scheduled on first come first serve basis. More transit information can be found on the KAT website at www.co.kendall.il.us or by calling (630) 882-6970.

Aurora Schedule
(times are approximate and subject to change)

<table>
<thead>
<tr>
<th>Galena Route</th>
<th>Indian Trail Route</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drop-offs</td>
<td>Drop-offs</td>
</tr>
<tr>
<td>9-9:30am</td>
<td>9-9:30am</td>
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<tr>
<td>Drop-offs/Pickups</td>
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</tr>
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</tr>
<tr>
<td>Drop-offs/Pickups</td>
<td>Drop-offs/Pickups</td>
</tr>
<tr>
<td>3:30-4:00pm</td>
<td>4:00-4:30pm</td>
</tr>
</tbody>
</table>

W.C.C. -- Sugar Grove Campus Dial-a-ride Service

KAT is a community and public transportation dial-a-ride service that is available to all Kendall County residents. All riders must be registered to use the service. All rides must be scheduled in advance and times are based on availability. For information regarding registration, scheduling rides, and fares please call the KAT Office at (877) IGO-4KAT, (877) 446-4528.

Daily One-way Fare: $5.00
10-Ride Pass: $35.00 ($50 value)

10-Ride Passes Available for $35: Purchase at Waubonsee C.C. Bookstore, Kendall Area Transit office, or your friendly bus driver.

Daily Fare: Purchase on the bus at time of the trip. Exact Fare Required. No change will be issued.

The schedules, fares, and other information listed are subject to change.

Pick up and drop off locations at Sugar Grove Campus are at the Student Center & Science Building. Drop-offs and pickups at all other campuses will be at the respective Main Entrances. Campus & location must be given at time of reservation.

Arrives at Sugar Grove Campus:
8:50 A.M. / 1:00 P.M. / 5:00 P.M.*

All service, including to Plano, Rush Copley, & Downtown Campuses, based on availability.

*There is no Sugar Grove Campus 5:00 P.M. pickup on Fridays.
Beginning Dec. 1, the new East Side Park and Ride Lot was opened at Farmington Lakes Drive and Douglas Road. Service will operate three morning and evening shuttles, as will the West Side Lot, to the downtown Aurora train station.

**Please note:** Park and Ride users will not be able to use a Metra Link-up Pass, Plus-Bus Stickers, or other PACE related passes to use the bus. PACE will also not honor KAT passes. Users will need to obtain separate passes if they utilize PACE or CTA services as part of their trip.

Fares can be purchased in one of three ways: (1) A monthly pass for $30, (2) a 10-ride pass for $17.50, or (3) daily one-way fare of $3.50. Monthly and 10-ride passes can be purchased at Oswego Village Hall, Montgomery Village Hall, Yorkville City Hall, Plano City Hall, and the Oswego Police Department. The daily fare is purchased on the bus at the time of boarding, and **exact change is needed.**

The schedules, fares, and other information in this timetable are subject to change. The Village of Oswego and Kendall Area Transit do not assume responsibility for damage resulting from delayed trains or buses or failure to make connections. **Please Note:** Bus schedules follow posted times, **NOT** specific Metra trains.

For more transit info, please call (630) 554-3618 or (877) IGO-4KAT.
Tis the season for snow, ice, and bitter wind! If management determines the weather is so severe it is unsafe to operate, then operations will cease for the day in question. Check your local media sources for information regarding system closures.

A great source is the KAT Facebook page at facebook.com/KendallAreaTransit. Management will also inform WSPY radio, as well.

### KAT: Five Years and Counting!

**The “5 Years and Counting” - 5 Year KAT Anniversary Fundraiser**

On March 22, 2010, the first KAT ride was provided. Can you believe it’s almost FIVE YEARS since we took our first rider to the doctor? Over the past five years, KAT has grown tremendously and achieved many more accomplishments, including winning the 2010 Governors Award for Unique Achievement, providing the 10,000th ride, adding new vehicles to the fleet, providing the 50,000th ride, growing from a staff of five to a staff of over 25, adding park and ride service, and providing the 100,000th ride!

On March 18th the Voluntary Action Center is throwing a fundraiser/party to celebrate five years of community and public transportation for Kendall County. The event will showcase KAT history, offer guests food, beverages, and music, as well as help the VAC raise funds to continue doing what KAT was designed for: Providing rides to the community’s most needy and transit dependent populations! Cost will be $25 per ticket, and all proceeds go directly to the KAT program. In addition, sponsorship opportunities are available. We hope to see you as we celebrate the enormous success of the KAT program!

**Date:** March 18, 2015

**Details:** Guests will get a relaxing evening filled with KAT history, hors d’oeuvres, beverages, music, auctions and prizes, and conversation with friends!

**Address:** Hoover Forest Preserve in the Meadowhawk Lodge located at 11285 Fox Road Yorkville, IL 60560

**Time:** 5:00 p.m. to 8:00 p.m.

**Cost:** $25 per ticket. Can be purchased at door or ahead of time.
November 14, 2014 - The Kendall County Legislative Forum on Senior/Disability Issues was held at the Oswego Senior Center, and like last year, it was a well attended, successful event! Legislators in attendance were District 75 Representative John D. Anthony, District 50 Representative-Elect Keith Wheeler, House District 97 Representative-Elect Mark Batinick, and Senator Jennifer Bertino-Tarrant from the 49th District. Topics included community transportation, affordable housing, and “aging in place.”

Paul LaLonde, VAC’s program director for KAT, gave a presentation on the importance of Kendall County’s community and transportation program. LaLonde spoke to the importance of state grants — especially the Downstate Operating Assistance Program — that make transportation programs like KAT operational. He also spoke to how rapidly KAT has grown, how the program brings economic opportunity to Kendall County residents, and how the program helps seniors and disabled individuals live more independent lives through increased accessibility to jobs, medical facilities, and shopping destinations.


Above and Right: Paul LaLonde speaking on the importance KAT plays in local economy, health-care system, and overall accessibility for hundreds of Kendall residents.
5 KAT Year Anniversary Sponsorship Opportunity

What Your Sponsorship Helps Accomplish

Your sponsorship of the “5 Years and Counting” fundraiser will support the Voluntary Action Center to provide community transportation through Kendall Area Transit, which is vital to seniors, individuals with disabilities, and other community members wishing to live a more independent life.

In 2010 VAC began operating KAT. Five years later, VAC has provided over 100,000 total trips, including:

◊ 30,000 medical trips,
◊ 55,000 employment trips,
◊ 3,500 shopping trips,
◊ 3,000 social / recreational trips,
◊ and over 8,000 trips to educational, nutritional, and other community locations!

Every $100 raised will help VAC provide six (6) rides to community members in need. All donations stay in the community to support local services and will help improve the quality of life in Kendall County.

What Do You Get For Your Sponsorship

Event Sponsor: $500
Prominent mention in media releases, signage at event, verbal recognition at event, prominent placement of logo on Event Brochure, (4) event tickets.

Reception Sponsor: $250
Mention in media releases, signage at event, logo on Event Brochure, (2) event tickets.

Ride Sponsor: $100
Logo on Event Brochure.

Raffle Contributor:
We will be hosting a silent auction for gift baskets. We will gladly accept items for use in this auction!

Can we count on your help?
Sponsor before March 1st to get name/logo on promotional materials.

Sponsorship Registration

Yes, I will sponsor this charitable event — and help the Voluntary Action Center — with my tax deductible donation at the level indicated below.

☐ Please check your sponsorship.

☐ Event Sponsorship ($500)
☐ Reception Sponsorship ($250)
☐ Ride Sponsor ($100)
☐ Raffle Contributor:

Item:__________________________
Value:__________________________

Name of Business
Contact Person
Address
City / State / Zip
Phone
E-Mail Address

Please mail completed form with applicable payment to:

Paul LaLonde
Voluntary Action Center
109 W. Ridge Street Room 002
Yorkville, IL 60560
Community and Public Transportation: What Access Means

What Transit Does and How It’s Done!

**What Transit Does**

**Employment/Economy**

1. **We take people to work.** 60% of all transit trips are to employment destinations, highlighting the industry’s role in keeping America working.
2. **Transit is an employer, too.** Around the nation, transit employs hundreds of thousands with good-paying jobs.
3. **Businesses understand.** Employers — as exemplified by the US Chamber of Commerce — support increased transit infrastructure investment for the economy.
4. **Diversified.** Increasingly, transit is embracing vanpools, rideshare, telework and more to provide more cost-effective con-

**Healthcare**

1. **Managing chronic conditions.** With chronic illnesses increasingly being treated on an outpatient basis, transit is the key to good health care outcomes and far more economical than emergency ambulance trips.
2. **Making dialysis possible.** For many Americans on dialysis, transit is a life-sustaining service.
3. **Serving those who serve the nation.** Transit is a vital connection for veterans and their families to VA clinics and facilities.
4. **Healthy communities.** Studies show that communities that rely on community and public transportation are healthier

**Affordability**

1. **Not one size fits all.** Today’s transit providers incorporate a variety of service modes to cost-effectively meet community needs.
2. **Partners.** Community and public transit partners with human and social service agencies and the private-sector to create valuable outcomes.
3. **Value.** From boosting land prices to attracting millennials to encouraging business development, transit adds value to the community.
4. **Technology.** Transit systems deploy state of the art technology to provide more

**How Transit Does It**

**Innovation**

1. **Real-time.** From mobile apps to next bus technology to simplified fare systems, transit is deploying breaking technologies to better serve its passengers.
2. **A safe ride.** Studies show that community and public transit passengers are riding the safest surface transportation mode in the nation.
3. **Service modes.** Regional services and deviated routes are making transit more responsive to more Americans.
4. **Innovation = ridership growth.** All forms of transit have seen ridership growth in the past decade. In 2013, ridership in communities under 100,000 population was the fastest growing.

For More Info on Community & Public Transportation, Visit....

CTAA
Community Transportation Association of America
1341 G Street, NW
10th Floor
Washington, DC 20005

Telephone 202.628.1280
Fax 202.737.9197
Web www.ctaa.org
## Community and Public Transportation: What Access Means

### What We Do and How We Do It!

#### Employment/Economy

1. **KAT provides 90 employment trips daily.** 60% of KAT transit trips are to employment destinations. KAT helps keep Kendall County working.
2. **VAC employs 27 KAT employees** from the community with rewarding jobs.
3. **Local businesses support KAT.** VAC receives donations from many local businesses supporting the KAT program.
4. **Diversified service.** VAC is looking to work with Kendall communities to expand KAT service to provide even more community access, which supports jobs and the overall economy of our region.

#### Healthcare

1. **KAT provides 40 medical trips daily.** 30% of KAT transit trips are to medical destinations. KAT helps keep Kendall County healthy.
2. **KAT provides 74 dialysis trips weekly.** For many Kendall County residents on dialysis, KAT is a life-sustaining service, which is nearly 40% of our medical trips.
3. **Serving those who serve the nation.** VAC is an active partner with the Kendall County Veterans Assistance Commission, as we look to serve American veterans.
4. **Healthier environments.** In addition to taking people to and from medical visits, KAT vehicles help reduce traffic congestion, which leads to less carbon emissions.

#### Affordability

1. **Diverse Funding Sources.** IL DOAP funds, local municipalities, donations from businesses and individuals, and fares.
2. **Our Partners.** VAC has many partners that help make KAT possible, including Kendall County, local municipalities, social service agencies, community nonprofits and businesses, and state agencies.
3. **KAT Benefits Families.** KAT helps boosts land values, takes kids to work, takes parents to the doctor, and keeps families together.
4. **Technology.** VAC utilizes technology while operating KAT, especially GIS.

#### Innovation

1. **Innovation.** VAC staff has implemented many innovative techniques and ideas to help provide more transit with limited resources, including mobility management, travel training, and ride-sharing.
2. **A safe ride.** VAC staff goes through extensive training to ensure the safety of our staff, riders, and motorists on the road.
3. **Service modes.** VAC operates dial-a-ride and park-an-ride services in Kendall, with plans to expand to fixed route service in the (not-so) distant future.
4. **Ridership growth.** In 2010 KAT averaged 24 rides/day. In 2014 KAT now averages 147 rides per day! That’s a growth of 513% in less than five full years!

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For More Info on VAC and KAT, Visit….
KAT Director Elected President of KCSP

At the November meeting of the Kendall County Senior Providers (KCSP), the group elected Director of KAT, Paul LaLonde, as President. The KCSP is dedicated to educate, interact, and support inter-generational opportunities within the County’s senior community. As President, Paul is excited to bring forth new ideas to help serve the senior community and to continue being a strong advocate for community and public transportation, which is vital to many seniors throughout Kendall. For more information on the KCSP, member agencies and senior programs, please visit the Facebook page at www.facebook.com/KendallCountySeniorProviders.

Please join us!

Kendall County Senior Providers

Meets monthly on first Tuesday of Month
Kendall County Health Department
811 W. John Street Yorkville, IL 60560
Networking: 8:30 to 9:00 am
General Meeting: 9:00 am to 10:30 am

VAC Provides 100,000th KAT Trip!

(Continued from page 3)

“VAC was able to provide this milestone of 100,000 KAT rides because of the dedication of its staff, drivers, and the Board of Directors. It has achieved this and many other accomplishments because of its private-public partnerships, the generosity of the Kendall County community, and the vision of community leaders recognizing KAT was a needed program.”

The KAT program began by offering dial-a-ride services, which provides a flexible affordable alternative for many individuals seeking medical trips, employment or educational opportunities, necessary shopping trips, and much more. In January 2013, KAT expanded by adding park and ride service through a private-public partnership with VAC, the County, and the Village of Oswego.

While the face of KAT has certainly changed over the past several years, its mission continues to be to meet the essential mobility needs of the community. According to Zucker, “In many cases, KAT is literally a lifeline to our riders. It enables our riders to achieve personal independence and economic well-being. We are proud to provide the services we do.”

In early spring of 2015, the Voluntary Action Center will be hosting a celebration in recognition of Kendall Area Transit’s 5th Year Anniversary. As Kendall County’s first county-wise community and public transportation program, it’s an important milestone to recognize, and one LaLonde didn’t see coming so fast. “Five years went by very quickly! It certainly doesn’t seem like years – more like months!” Please be on the lookout for details early next year!

As the KAT program continues fulfilling the transit needs of residents, Kendall County and VAC look forward to meeting the challenges posed by rapidly expanding ridership. As KAT continues to grow and expand, the residents of Kendall County remain the chief benefactor of these services.
2014-2015 Membership Contributions

Voluntary Action Center is a non-profit community transportation provider, who, in part, relies on the generosity of the community to do what we do best, provide rides to those who otherwise may not have one. As such, we feel compelled to give recognition to individuals, companies, or agencies that have given generously to the VAC mission, which is commitment to providing high quality services that address the basic transportation needs of the com-munity. Thank you to our friends and supporters throughout the greater Kendall County area!

**INDIVIDUAL GIFTS**

William and Jo Anne Behrens  
Wendy and Terry Dearborn  
John Ermel  
Diane Evans  
Mary Faulhaber  
Martha Hettinger  
William Holstine  
Richard and Lori Jansen  
Steve and Mary Kapernekas  
Marilyn Langhart  
Gordon Lehnert  
Lucille Maly  
Blanca Mustafa  
Phil and Cynthia Ruff  
Janet Schor  
Janet Scott  
Kathleen Snow  
Howard and Debra Springborn  
Thomas and Margaret Wagner

**ORGANIZATIONAL GIFTS**

[Image of Blackstone Bar & Grill]

[Image of AllSteel Credit Union]

[Image of Cross Evangelical Lutheran Church & School]

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**VAC/KAT Represented on KCTFD Board**

At the November meeting of the Kendall County Task Force on Disability (KCTFD), the group reelected Director of KAT, Paul LaLonde, as President and KAT Mobility Manager, Sara Iobbi, as Secretary. The Kendall County Task Force on Disability seeks to raise and maintain a high level of public awareness of disability issues and available, accessible resources for disabled individuals through effective outreach, education, and advocacy with the goal of promoting better integration of persons with disabilities into the community. For more information on the KCSP, member agencies and senior programs, please visit the website at [facebook.com/KCTaskForce](http://facebook.com/KCTaskForce).

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**Please join us!**

[Image of Kendall County Task Force on Disability]

Meets bi-monthly on second Friday of Month  
Location always TBD at prior meeting  
General Meeting: 10:00 am to 11:30 am
“TRANSITions” highlights staff members who have recently been hired or changed positions.

**KAT’s Happy Anniversaries!**

*Val Nickerson*


*Gary Miller*

Bus Operator - 2 years, November 2012

*Mark Ivie*

Bus Operator - 2 years, November 2012

---

**Tony Bannon, Bus Operator**

Tony has been with the Voluntary Action Center since November 2009 but transferred to the KAT department in October after moving to nearby Plainfield. From the Emerald Isle, Tony’s friendly disposition and brogue make him the perfect conversationalist when assisting KAT riders. Tony is excited about his transition to Kendall because he can continue helping those in need of transit.

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**STAFF SPOTLIGHT**

*Name:* Laura Keyser  
*Joined VAC:* April 2013  

*Position:* Dispatcher

**Before KAT:** I drove a bus for Oswego Park District kindergarten program and attended school for medical assisting.

**Favorite Part of the Job:** Talking to passengers and assisting them, sometimes adding them to the schedule at the last minute. It’s always good when we can accommodate people and they are satisfied.

**Most Rewarding Experience Thus Far:** I don’t have a “most” rewarding experience. It is always rewarding when a passenger is highly satisfied and lets me know that they appreciate what we do.

**Hobbies:** I really enjoy arts and crafts, especially painting glassware, making candles, designing custom rhinestone apparel, and (my newest hobby) is making cheer bows.

“Just today, a customer called to let me know how much he appreciates what we do for his father. It’s humbling to know we make a real difference in the community.”
VAC’s 2014-2015 Membership Drive Underway

The Voluntary Action Center’s 2014-2015 Membership Drive is underway! This is our largest fundraiser of the year, and we need help to assure that there is a stable source of funding for the important transportation services VAC provides in Kendall County.

The need for KAT continues to grow. Your generosity will enable us to meet the growing need for rides to and from medical appointments, employment, grocery stores, and meal sites.

Your membership contribution will help!

- You help provide vital services in the community,
- For every $100 donated, we can provide 6 rides to people in need,
- You will partner with VAC to improve the quality of life in Kendall County communities,
- All donations stay in the community to support local services,
- And you will help VAC counter the impact of unstable fuel costs.

May we count on you to help provide transportation to our neighbors, friends, and family in need? A heartfelt thank you for your help!

Sincerely,

Tom Zucker, Executive Director

The 2013-2014 VAC Membership Drive helped raise $4,000 for the KAT program. Please help us reach our goal of $4,500 for 2014-2015.

VAC Donation Gift Form

Yes, I would like to donate to the Voluntary Action Center and help support the KAT program!

[ ] Individual / Family Gift  [ ] Corporate Gift

Name/Business:___________________________________
Address:_________________________________________
City:_____________________________ Zip____________
Phone:___________________________________________
Email____________________________________________

[ ] $25 Gift  [ ] $50 Gift
[ ] $75 Gift  [ ] $100 Gift

Any amount will be greatly appreciated!

Please mail Donation Gift to:
Voluntary Action Center
Kendall Area Transit
109 W. Ridge Street Room 002
Yorkville, IL 60560

KAT Ridership - Fiscal Year 2015, Second Quarter

Fiscal Year 2015 began on July 1st. KAT fiscal years last from July to June, and KAT operates four 3-month quarters per fiscal year. Quarter 2 is October-November-December. In the second quarter for FY2015, KAT provided 7,184 paratransit trips and 2,485 park and ride trips, totaling 9,669 trips this quarter, which is up 6 percent from the previous quarter. Daily ridership averaged over 120 paratransit trips a day (increase of 11%) and 44 park-n-ride trips a day, for an average of over 144 trips system wide.

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<td>Park and Ride</td>
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<td>802</td>
<td>596</td>
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<td>3,769</td>
<td>2,937</td>
<td>2,963</td>
<td>9,669</td>
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</tbody>
</table>
KAT Travel Training Program

What is Travel Training?
Travel training is a self-paced process that teaches KAT riders how to safely and independently use the public bus. Travel destinations are the trainee’s choice and can include: work, school, medical appointments, and recreation sites.

Who Should Participate?
Any rider in need of assistance and those who wish to become more independent. Your residence and destination should be in the KAT designated service area.

Costs:
Travel training is provided free-of-charge except for your bus fare while training is taking place.

Training Process:
A mobility instructor will travel with you to your desired destination at times of your convenience. The instructor will stay with you, teaching you KAT procedures, skills, and techniques for safe travel. Training is conducted in a series of steps from initial one-on-one instruction to the gradual fading of trainer assistance leading to independent travel. A trainer will stay with you until you feel comfortable and confident riding the bus.

Benefits of Travel Training:
- Enhances freedom, mobility and independence.
- Provides access to safe and low-cost transportation.
- Increases self-confidence.
- Promotes healthy living by helping you stay active in the community.

KAT Travel Trainers Can Teach You:
- How to plan your trip
- How to get to and from your bus
- How to recognize bus numbers, bus stops, and landmarks
- How to pay fares and purchase tickets and passes
- How to board with a mobility device
- Where to position your mobility device on the bus
- How to prepare for the unexpected
- How to read and understand route maps and schedules

Don’t wait. Your road to independence can start today!
1. Call KAT at (630) 882-6970 to learn more about our Travel Training Program.
2. Schedule an appointment with our Travel Trainer for a travel needs assessment.