

Service Area

Service area includes all of Kendall County and designated locations outside the County. To get a complete listing of these locations, please contact dispatch. One leg of the trip must begin or end in Kendall County.



Operators of KAT

Voluntary Action Center

109 West Ridge Street

Room 002

Yorkville, IL 60560

1-877-IGO-4KAT



Kendall Area Transit

Serving the community and public transportation needs of Kendall County, Illinois.

Who Can Ride the Bus

Service is available to Kendall County residents. This is a general public transportation service with a priority for the disabled and seniors. All rides are based on space and availability. All riders must first register to ride. To register, please contact the office at (630) 882-6970.

Types of Service

KAT provides curb-to-curb & door-to-door dial-a-ride services.

Curb-to-curb transportation: Drivers will pick up riders from the curb in front of the trip origin to the curb in front of the trip destination.

Door-to-door transportation: Driver will assist riders with mobility issues from their door to the bus and from the bus to door of trip destination.

KAT operators are trained to take a wheelchair up or down one step only. When a rider's needs are beyond the responsibility of the driver, a travel assistant is required. One travel assistant may ride at no charge.

VAC was incorporated in 1974. The organization is governed by a volunteer Board of Directors comprised of representatives from communities throughout DeKalb County. Our Public Transportation Facility and Community Kitchen are located at 1606 Bethany Road in Sycamore, IL. VAC also maintains offices in Oglesby, Sandwich, and Yorkville.



[facebook.com/KendallAreaTransit](https://www.facebook.com/KendallAreaTransit)

[facebook.com/VACDeKalb](https://www.facebook.com/VACDeKalb)



[@KAT-KendallCo](https://twitter.com/KAT-KendallCo)

This brochure is designed to give a general description of KAT. For a set of our complete Rider's Guide of Policies, please call (877) IGO-4KAT, or visit the KAT webpage:

www.co.kendall.il.us/kendall-area-transit/

This project is funded, in part, with a grant from the Regional Transportation Authority through the Federal Transit Administration Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program.

Toll Free: 877-IGO-4KAT

(877-446-4528)



Available in alternative formats upon request.

Kendall Area Transit

Kendall Area Transit (KAT) is the public transportation program of Kendall County that is reliable, flexible, and financially sustainable while serving the various mobility needs of the general public and individuals unable to access or operate private automobiles.

Registering for Service

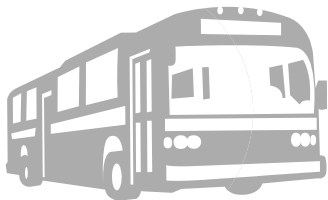
In order to participate in the KAT program, one must be a registered rider that resides in Kendall County. To find out more about how to become a registered rider contact Kendall Area Transit at 877-IGO-4KAT.

Hours of Service

Dial-a-ride transportation is available Monday through Friday from 7:00 a.m. to 5:00 p.m. Scheduling hours are Monday through Friday 8:00 a.m. to 3:00 p.m. All operations cease during the following holidays: New Years Day, MLK Day, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, Day after Thanksgiving, Christmas Eve and Christmas Day.

Children

KAT follows all Illinois Safety Seat Laws. Please check with the dispatcher regarding the infant and toddler seat requirements. Passengers are responsible for providing these car seats.



Schedule a Ride

After becoming a registered rider, you can schedule a ride by calling 1-877-IGO-4KAT. General trips can be reserved no more than 6 business days and no less than 2 business days in advance. Non-emergency medical trips may be scheduled up to 2 weeks, but no less than 2 business days, in advance.

All trips are based on space and availability. In order to maximize our transportation resources, two or more people may be transported together if origin and/or destination locations are within reasonable times and distances.



Fares (one way)

The one-way fare for the KAT dial-a-ride service is \$3.00 curb-to-curb or \$5.00 door-to-door. For destinations outside of the county, an additional \$2.00 fee will be added. Seniors (60 year of age and older) receive a \$1.00 off all fares. Children 7 years and younger ride free w/paying adult.

Fares can be handled one of two ways:

- Through KAT directly
- Through one of KAT's Sponsor Agencies

When paying driver directly fares must be paid in exact change at the time of each individual pickup. Drivers do not carry change on them.

*Please note KAT only transports registered riders.

Day of Trip

KAT buses can arrive anywhere from 10 minutes before or 10 minutes after the scheduled pickup time. If your pickup time is set at 10:00 a.m., please be ready by 9:50 a.m. while constantly keeping any eye out for the bus.

Once the bus arrives, it will wait five minutes. After five minutes if the rider has not boarded the bus, it will leave and the ride will be forfeited.

When shopping **only two manageable items per person will be allowed**. Two items include one grocery bag, one boxed item (such as case of bottled water or a case of pop), or a combination of the two. The rider must be able to maintain control of both packages while on the bus, and drivers will not assist with items unless the trip is considered door-to-door.

Cancel a Trip

If you need to cancel a ride, you are encouraged to do so as soon as possible but no less than 2 hours prior to pick-up time. A ride cancelled with less than 2 hour of notification is considered a "no show" and can result in restricted service.

Questions, Comments, or Concerns

Your input is important to us. If you have a questions, comments, or concerns regarding our services or your ride, please contact KAT at 1-877-IGO-4KAT.

Safety, courtesy, and on-time performance are expected of our transportation providers and we need to know when the expectation has not been met.