

Everbridge Mass Notification System

(EMERGENCY NOTIFICATION)

The Kencom Public Safety Center has changed its Emergency Notification system designed to provide emergency notification to residents and businesses in Kendall County to the Everbridge Mass Notification System . Those of you who previously registered under the old system must visit the new site to re-enter your information. This Emergency Notification system gives us the ability to deliver pre-recorded emergency notifications and informational messages to either targeted areas or the entire County via telephone calls, text messages, or email.

To ensure no one is omitted from the system, all residents and businesses can sign up by clicking [here](#).

- It is extremely important for all citizens and businesses that rely only on cellular, VOIP, or other non-traditional phone service to register their contact information.
- The Emergency Notification system not only offers extremely fast calling rates and message delivery, it gives individuals and businesses the ability to add their own phone numbers directly to the system's telephone database.
- The system is only as effective as the telephone database supporting it. If your phone number is not in the database, you will not be notified.
- No one should automatically assume his or her phone number is included. All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the last year and those who use a cellular phone as their primary home phone.

The Emergency Notification system is a geographical based notification system, which means street addresses are needed to select which phone numbers will receive emergency and community notification calls in any given situation. The system works for cell phones too as long as they are registered to your home or business address within Kendall County. People who have recently moved but kept the same listed or unlisted phone number also need to change their address in the database.

When you register you will be able to select the types of notifications you want to receive. Remember that we may not put out notifications for every type of situation all the time. But if a notification of a particular type is made that you have selected you will receive it. You can also sign up to receive notifications for another location that you may be concerned about within Kendall County (such as your employer location, child's school, parent's house, etc.).

This information will only be used for emergency and community notification purposes and will not be sold or given to any outside entity.