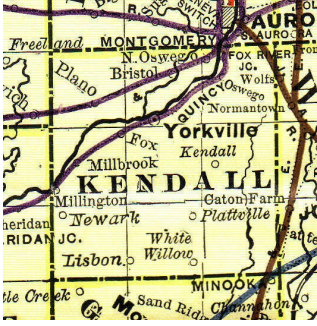


Service Area

Service area includes all of Kendall County and designated locations outside the County. To get a complete listing of these locations, please contact dispatch. One leg of the trip must begin or end in Kendall County.



Operators of KAT

Voluntary Action Center
109 West Ridge Street
Room 002
Yorkville, IL 60560



*Serving the public transportation needs of the
Kendall County community.*

Who Can Ride the Bus

Service is available to Kendall County residents within sponsor communities. County residents of non-sponsor communities may be subject to limited service. This is a general public transportation service with a priority for the disabled and seniors.

Types of Service

KAT provides curb-to-curb & door-to-door dial-a-ride services.

Curb-to-curb transportation: Drivers will pick up riders from the curb in front of the trip origin to the curb in front of the trip destination.

Door-to-door transportation: Driver will assist riders with mobility issues from their door to the bus and from the bus to door of trip destination.

KAT operators are trained to take a wheelchair up or down one step only. When a rider's needs are beyond the responsibility of the driver, a travel assistant is required. One travel assistant may ride at no charge.

VAC was incorporated in 1974. The organization is governed by a volunteer Board of Directors comprised of representatives from communities throughout DeKalb County. Our Public Transportation Facility and Community Kitchen are located at 1606 Bethany Road in Sycamore, IL. VAC also maintains offices in LaSalle, Sandwich, and Yorkville.



Help us spread the word
[facebook.com/KendallAreaTransit](https://www.facebook.com/KendallAreaTransit)

Toll Free: 877-IGO-4KAT
(877-446-4528)



This project is funded, in part, with a grant from the Regional Transportation Authority through the Federal Transit Administration Section 5317 New Freedom Grant.

Available in alternative formats upon request.

Kendall Area Transit

Kendall Area Transit (KAT) is the public transportation program of Kendall County that is reliable, flexible, and financially sustainable while serving the various mobility needs of the general public and individuals unable to access or operate private automobiles.

Registering for Service

In order to participate in the KAT program, one must be a registered rider that resides in Kendall County. To find out more about how to become a registered rider contact Kendall Area Transit at 877-IGO-4KAT.

Hours of Service

Transit service is available 7:00 a.m. till 6:00 p.m. with last scheduled reservation at 5:30 p.m. Monday thru Friday (except holidays). Reservation office hours are 8:00 a.m. till 3:00 p.m. Monday thru Friday (except holidays). When scheduling trips, priority will be given to those with disabilities and to senior citizens.

Hour of operations cease during the following holidays:

- New Year's Day
- Martin Luther King's Birthday
- President's Day
- Good Friday
- Memorial Day
- Independence Day
- Labor Day
- Columbus Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve & Day

Children

KAT follows all Illinois Safety Seat Laws. Please check with the dispatcher regarding the infant and toddler seat requirements. Passengers are responsible for providing these car seats.

Schedule a Ride

After becoming a registered rider, you can schedule a ride by calling 1-877-IGO-4KAT. General trips can be reserved no more than 6 days and no less than 2 business days in advance. Non-emergency medical trips may be scheduled up to 2 weeks, but no less than 2 business days, in advance.

For returns from medical appointments, the rider may be placed on the Will Call List and needs to call dispatch when the appointment is done. We will return as quickly as the schedule allows.



Fares (one way)

The one-way fare for the KAT dial-a-ride service is \$3.00 curb-to-curb or \$5.00 door-to-door. For destinations outside of the county, an additional \$2.00 fee will be added. Seniors (60 year of age and older) receive a \$1.00 off all fares. Children 7 years and younger ride free w/paying adult.

Fares can be handled one of two ways:

- Through KAT directly
- Through one of KAT's Sponsor Agencies

When paying driver directly fares must be paid in exact change at the time of each individual pickup. Drivers do not carry change on them.

*Please note KAT only transports registered riders.

Day of Trip

KAT buses can arrive anywhere from 10 minutes before or 10 minutes after the scheduled pickup time. If your pickup time is set at 10:00 a.m., please be ready by 9:50 a.m. while constantly keeping any eye out for the bus.

Once the bus arrives, it will wait three minutes. After three minutes if the rider has not boarded the bus, it will leave and the ride will be forfeited.

When shopping **only two manageable items per person will be allowed**. Two items include one grocery bag, one boxed item (such as case of bottled water or a case of pop), or a combination of the two. The rider must be able to maintain control of both packages while on the bus, and drivers will not assist with items unless the trip is considered door-to-door.

Cancel a Trip

If you need to cancel a ride, you are encouraged to do so as soon as possible but no less than 2 hours prior to pick-up time. A ride cancelled with less than 2 hour of notification is considered a "no show" and can result in restricted service.

Questions, Comments, or Concerns

Your input is important to us. If you have a questions, comments, or concerns regarding our services or your ride, please contact KAT at 1-877-IGO-4KAT.

Safety, courtesy, and on-time performance are expected of our transportation providers and we need to know when the expectation has not been met.